

# Neutering vouchers

## Eligibility

For members of the public in receipt of means-tested benefits: universal credit, income support, housing benefit, council tax benefit, pension credit, income based ESA, income based JSA, working tax credits and child tax credits; a household annual income of less than £25,000 (before tax); and full-time students. All breeds of cats can be neutered under the scheme.

## Voucher completion

The owner or representative must complete their full details and sign the voucher. The phone number, email and postcode must always be completed for microchip registration.

## Multi-cat households

If a member of the public accesses the scheme to neuter three cats or more we ask that you bring this to the attention of the local Cats Protection branch or the Neutering Support team on **01825 741 926** or **vetneuteringsupport@cats.org.uk** This will enable us to offer additional support and advice to owners where necessary.

Vouchers are not to be used to support proactive breeding, independent rescues or other charities.

## Authorisation – ferals, farm and stray cats

Authorisation must be checked before neutering ferals and farm cats, and they must be ear-tipped as a condition of funding. More than one stray cat will require authorisation.

## Microchipping

All cats neutered under the scheme must be microchipped and registered, **excluding** feral and farm cats. The practice must register microchips using the identi portal and the practice vet code.

## Neutering complications

Cats Protection will pay a **maximum of £150** for neutering complications that occur during or after the operation, for example; cryptorchid, hernia repair, pregnant spay and wound breakdown.

## Invoicing

Vouchers must be submitted within **40 days** of the neutering date.



# Contact list

## Members of the public

**cats.org.uk**

03000 12 12 12 | Monday to Friday 9am to 5pm

## Neutering support

(for general enquiries and to order more voucher pads – vets only)

**vetneuteringsupport@cats.org.uk**

01825 741 926 | Monday to Friday 9am to 5pm

Please do not share with members of the public.

## Neutering finance

(for enquiries regarding invoices – vets only)

**neutering.finance@cats.org.uk**

01825 741 989 | Monday to Friday 9am to 5pm

Please do not share with members of the public.

## Wholesaler queries

**veterinary@cats.org.uk**

01825 741 991 | Monday to Friday 9am to 5pm

Please do not share with members of the public.



For complete guidance for vets, wholesaler account, and the ordering process for metacam, buster collars and microchips, **scan the QR code, or visit [cats.org.uk/vet-neutering-support](https://cats.org.uk/vet-neutering-support)**

